

TAX Contact Information for Localities



Use this resource when you need to contact the Virginia Department of Taxation (TAX) with questions regarding any of the following:

Category	I need help with...	Contact
Localities Home Page	General Information <ul style="list-style-type: none"> Recent Updates Forms and Instructions Training Links 	Localities Home Page http://www.tax.virginia.gov Select the Localities link
Locality Hotline (for localities only)	General tax related questions, account specific inquiries	Phone: (804) 367-9286
IRMS and/or EESMC Training Requests	Getting initial access to IRMS and/or EESMC training courses	E-mail TAX Security Administration: External.Entity.DocForms@tax.virginia.gov
IRMS Support	IRMS specific questions and issues (not found in other resources)	E-mail IRMS Support: irms.support@tax.virginia.gov
LMS Problems	Problems in the Learning Management System (LMS) including: <ul style="list-style-type: none"> LMS password resets LMS access issues Issues accessing/viewing a course in the LMS Other LMS technical issues 	E-mail TAX LMS Administrator: LMS_Administrator@tax.virginia.gov
Tax Return Processing	Return Processing and Administration	Howard Overbey <ul style="list-style-type: none"> Phone: (804) 367-1129 E-mail: Howard.Overbey@tax.virginia.gov
Safeguarding TAX Information	Access Questions, Data Breaches, Unauthorized Inspections or Disclosures of Tax Data or Compromised IRMS Passwords	Michael Palmer <ul style="list-style-type: none"> Phone: (804) 404-4029 E-mail: Michael.Palmer@tax.virginia.gov
Sales and Use Tax Distribution	Locality distribution and administration	Phone: (804) 225-4254
Communications Tax Distribution	Communications Tax distribution and reports	Phone: (804) 404-4195
Motor Vehicle Rental Tax Distribution	Motor Vehicle Rental Tax distribution and reports	Phone: (804) 404-4180
TAX Debt Set-Off	Set-Off processing and administration	Phone: (804) 367-8380